

# Deposit Adjustment Dispute Form Instructions

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## Section 1: Service Description and Form Instructions

This form is used to dispute an FRB adjustment made to a currency or coin deposit from your financial institution. The FRB must receive this form within 5 business days after you receive the difference advice. Include a copy of the FRB difference advice and strap image along with this form. **All fields in each section that apply to your difference dispute must be completed**

For assistance completing this form, please contact your local FedCash<sup>®</sup> Services [contact](#).

Send completed form and required enclosures (see Section 3.1) to your servicing FRB Cash office.

## Section 2: Customer Information

Provide all requested information for Your financial institution and deposit information.

## Section 3: Customer Specific Requests

### Currency Deposit Adjustment

Include Type of Adjustment made to Your deposit, the denomination, and the date of the advice You received from the FRB.

You must include the original advice with the strap image along with this form.

### Coin Deposit Adjustment

Include Type of Adjustment made to Your deposit, the denomination, and the date of the advice You received from the FRB.

Provide any additional information pertaining to Your claim request.

## Section 4: Authorized Approval

From Official Authorization List

Complete all requested information in the Authorized Signature section. This form must be signed by an individual on Your Official Authorized List (OAL).

## References

For additional information please refer to the [Cash Services Manual of Procedures](#) (CSMOP).

In order for Your claim to be considered, all required information must be completed and required enclosures submitted with your claim form.

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