ACH-10

THE **FEDERAL RESERVE**
∞ *Financial Services*

FedACH® Exception Case Request

*Required Fields

Send completed forms as an attachment to FRBExceptionRequest@atl.frb.org

Request Date*	

Section 1: Select a Case Type*

Note: The case type General (GNRL) is not allowed for Federal Reserve Bank-Offline Participants.

Section 2: Requestor's Information

Requestor ABA*				
Contact Name*	*First*	*MI*	*Last*	
Telephone Number*	*Country Code*	*Phone*		*Extension*
Email Address*				
Reference Number*				
Notes				
Attachments	Yes ☐ No ☐			

Section 3: ACH Transaction History

Note: Request will be sent to the party identified based on the transaction information provided in this section.

Settlement Date*	
Processing Date*	
Trace Number*	
Amount*	
Originating Depository Financial Institution (ODFI) ABA	
Receiving Depository Financial Institution (RDFI) ABA	

NOTE: Refer to the FedACH Exception Resolution Service Quick Reference Guide (QRG) for detailed information regarding the required fields for each case type. Absence of required field information will delay resolution.

FRB REFERENCE NUMBER (FRB Use Only)

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