

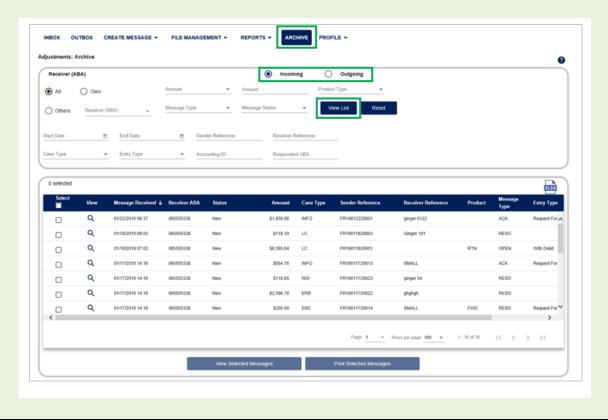
Checking the Status of a Check Adjustments Case

The response to cases submitted to the Federal Reserve Banks (FRBs) will be available in the Inbox for three business days. Refer to the tip Verifying an Electronic Adjustment Case was Received by the Federal Reserve Banks for steps on checking for a response. If the response is no longer available in the Inbox, search for the response in the Archive.

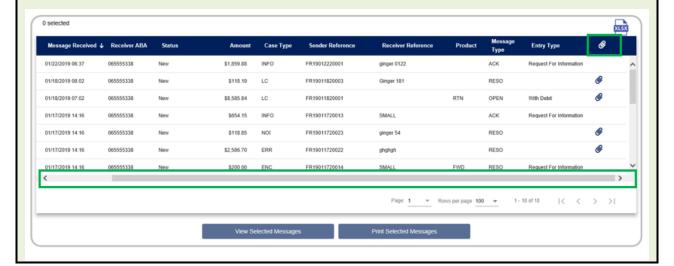
Step One: Click Archive. Incoming messages received within the last 13 months are automatically displayed.

Step Two: Enter search criteria to locate a message(s); click View List to see results.

Note: Messages are available in the Archive, if they were created or received via FedLine[®], on the second business day of receipt. *Incoming* shows messages coming in to you from the FRBs. If you are searching the Archive for a message(s) you sent to the FRBs, select **Outgoing**. Enter search criteria to locate a message(s); click View List to see results.



Messages, and associated supporting documentation, are stored in the Archive for 13 months from the date the message was <u>created</u>. You may need to use the scroll bar to see if the case has an attachment(s).

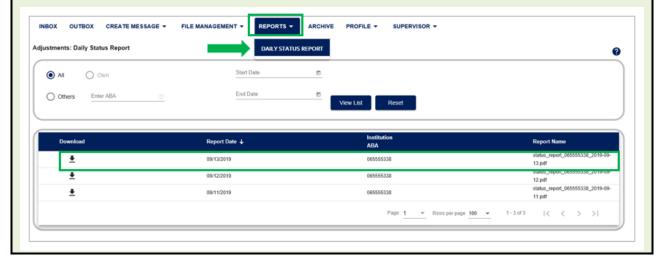


The Check Adjustments Automated Status Report is generated at the end of each processing day and provides information on the status of adjustment requests submitted to the FRBs that are pending a response from another institution; awaiting attachments; or for which a provisional entry or requested information was not provided. The report only includes requests submitted with a Product Type (PROD) of Forward (FWD) or Return (RTN).

Step One: Click Report.

Step Two: Click Daily Status Report.

Step Three: Select the report to download.



The report provides a date, under the Check Adjustment Requests Pending Document to Follow section, in which the case will resolve back to the requester if the required attachment is not received. The report also provides a date, under the Check Adjustment Requests Pending Research or Other Party Action section, in which **the FRB expects to review the case for next action steps**. This date is based on the reporting time frame for the investigation type (ITYP) and does not always represent the date an entry will be made; additional research may be required. Refer to the Check Adjustments Quick Reference Guide for details on each ITYP's reporting time frame and FRB action.

